

State income tax assistance available from Department of Revenue

If you have an income tax question or need tax forms, the Montana Department of Revenue is ready to assist you.

"As the April 15 income tax deadline nears, we want to help Montana taxpayers in every way we can," said Dan Bucks, Director of the Department of Revenue. "We'll provide assistance on a variety of individual income tax matters through our Customer Service Center, statewide local offices and Internet website."

Customer Service Center

The Customer Service Center assists both callers and walk-ins Monday through Friday, 8 a.m. - 5 p.m. Customer service consultants and income tax specialists are available to assist taxpayers on individual income tax matters. The walk-in assistance is located in the Sam W. Mitchell Building, 125 North Roberts, in Helena (just east of the State Capitol Building). The telephone number is (406) 444-6900.

The Customer Service Center will offer extended hours on Thursday, April 14 and Friday, April 15. Hours will be extended to 8 p.m. both days.

Local Offices

Taxpayers also are invited to visit the department's local offices during normal business hours. Offices are located in Billings, Bozeman, Great Falls, Glasgow, Helena, Kalispell and Missoula. The offices stock the most commonly used state tax forms, schedules and instructions. In addition, a trained staff is available to provide general information on a variety of income tax issues.

Website

Taxpayers preferring to get information through the Internet may visit the Department of Revenue's website at www.mt.gov/revenue. The site contains basic income tax information, downloadable forms/instructions, and filing tips. Online payment of current and back-year taxes is available through Income Tax Express.

The department reminds taxpayers that electronic filing is a great option, and can be accomplished through a tax practitioner who is authorized for IRS e-file or on a personal computer using off-the-shelf income tax software.

"Taxpayers who file their tax return electronically and also request direct deposit are in the best possible situation," said Bucks. "That combination can get your refund to you in as few as four days."

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Field Office Locations

Billings:	175 North 27th, Suite 1400
Bozeman:	2273 Boot Hill Court, Suite 100
Great Falls:	300 Central Avenue, Suite 520
Glasgow:	501 Court Square #7
Helena:	Sam W. Mitchell Building, 125 North Roberts
Kalispell:	100 Financial Drive, Suite 210
Missoula:	2681 Palmer Street, Suite 1

FOR IMMEDIATE RELEASE

Contact: Dan Bucks, Director, Montana Department of Revenue, (406) 444-1900 or Cynthia Pearson, Public Information Officer, Montana Department of Revenue, (406) 444-6700